

Regulations of the parking area

1. Marco Polo Park S.r.l. ("MPP") offers users a parking area with the entrance and exit closed off by barriers and with parking spaces indicated on the ground. These spaces are hired for users to leave their vehicles in, and MPP is under no obligation to provide surveillance or safekeeping. The uses of the spaces in the parking area does not imply acceptance for safekeeping nor receipt of vehicles on the part of MPP.
2. Entrance to the parking areas, the access routes and the areas pertaining thereto is reserved for users of the parking spaces. Other persons may under no circumstances enter or remain in said areas or carry out any sort of activity therein.
3. Drivers who take their vehicles into the parking area are considered as users party to a contract: by moving their vehicle in the parking area, users merely occupy one of the spaces made available in the parking area. In no event will users be entitled to a fixed, pre-determined space.
4. Unless access to the parking area has been booked or paid for in advance, users must collect the ticket at the column at the entrance to the parking area, which shall be the only document valid for the exit of the vehicle. Any consequences deriving from loss of the ticket shall be borne by the user. MPP's obligations end with the exit of the vehicle upon presentation of the receipt, whoever is in possession thereof.
5. The basic rates applicable for the parking area are displayed at the entrance, or on the MPP website. Discounts to these rates may be applied depending on commercial choices made by MPP (e.g.: average level of occupancy of the parking areas, how far in advance the parking is booked). If it has not been paid before the vehicle is parked, the amount owed by the user must be paid at the MPP payment desks, before leaving the parking area, based on the indications on the ticket collected at the entrance. Payments and exits and the pertinent validation and accounting procedures are verified automatically by computerised means.
6. Parking spaces in the parking area may be occupied for a day, part of a day or for several days.
7. Users must diligently park their vehicles in the spaces marked for the purpose, paying maximum attention to the horizontal and vertical signs, so as not to hinder or cause difficulty to other users. Marco Polo Park S.r.l. reserves the right to remove any vehicles improperly parked, or any that, at its sole discretion, are considered as posing an obstacle for reasons of public safety, charging the pertinent amounts to the user concerned. If a vehicle has been removed, the Management will provide the indications necessary to retrieve it. Vehicles left inside the parking area for longer than 90 days will be considered abandoned by Marco Polo Park S.r.l., and will be reported to the competent authorities for the pertinent action to be taken. MPP also reserves the right to remove users' vehicles if necessary for urgent work to be carried out or for reasons of service.
8. Marco Polo Park S.r.l. may not be held liable for any direct and/or indirect damage caused by other users to parked vehicles, or for actual or attempted theft of vehicles and accessories (car radio, spare tyres, etc.) or of luggage, valuables or other objects left in the vehicles.
9. Users are responsible for any direct and/or indirect damage caused to people or objects in the parking area, including the equipment and structures of the parking area, and must promptly notify the Management of any damage so it can be verified immediately.
10. Users must not, under any circumstances: leave the ticket inside their car; keep their engine running on the floors of the car park; smoke on the parking floors; hinder or impede movement or the functioning of services in any way; keep flammable, explosive or dangerous substances in their vehicle, except for the contents of the fixed fuel tank; keep their main headlights on in the parking area – dipped headlights must be used; stop the vehicle in the lanes, on the ramps or the arrival areas; clean their vehicle in the parking area; discharge water, oil or any substance liable to soil the ground; carry out any repair work on their vehicle in the parking area; remain in the parking area, inside or outside of their vehicle, for any longer than necessary to occupy and vacate the parking space; collect vehicles leaking fuel or oil; leave animals in their vehicle in the parking area. Users must observe the regulations governing LPG vehicles stopping off/parking in the parking area, driving at a speed suitable to avoid causing danger and in any case never above the limit indicated. If there are no indications, do not exceed 10 km/h.
11. Any claims must be reported immediately to the staff on duty (see article above) before moving the vehicle, after which no claims may be accepted. Users must present a formal claim in writing addressed to MPP Management.

12. Pursuant to and in accordance with Legislative Decree no. 196/03, MPP provides Users with the appropriate data protection information, available on the website, at the payment desks or on request by sending a fax to 041/2603059.

13. By bringing their vehicle into the parking area and parking it there, users accept these regulations, entering into a contract with Marco Polo Park S.r.l. for the hire of a parking space (hire of an area) at the conditions set forth in the articles above.

14. Users entering the parking area using an automatic parking payment system with a Telepass device must carefully read the regulations and conditions of Telepass for the payment of parking, available on the Telepass website. In this regard, Users acknowledge that Marco Polo Park s.r.l. remains extraneous to the contractual relationship between the user, the holder of a Telepass subscription, and Telepass S.p.A. for the payment services the latter provides for the user. Users accessing the parking area after making a booking/advance purchase must not use the Telepass lanes, otherwise they will also be charged via Telepass.